



ECC - B User Manual

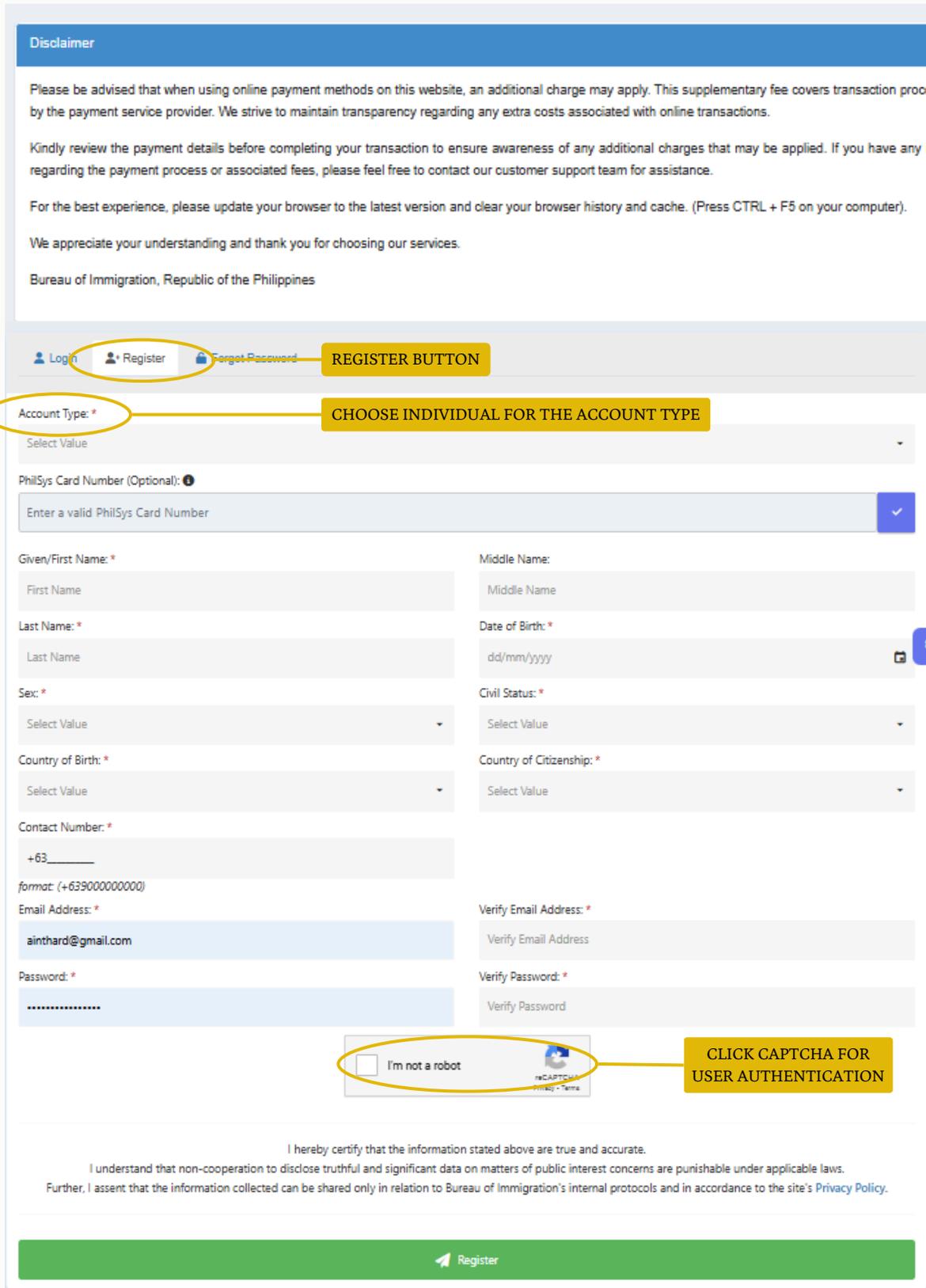
Bureau of Immigration



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1. Navigate to <https://e-services.immigration.gov.ph/>.
2. If you are a first-time user, click the Register button.
3. Fill in the required information in the provided data fields.



The screenshot shows the registration page with several annotations:

- REGISTER BUTTON:** A yellow box highlights the 'Register' button in the top navigation bar.
- CHOOSE INDIVIDUAL FOR THE ACCOUNT TYPE:** A yellow box highlights the 'Account Type' dropdown menu, which is currently set to 'Select Value'.
- CLICK CAPTCHA FOR USER AUTHENTICATION:** A yellow box highlights the 'I'm not a robot' checkbox and the reCAPTCHA logo.

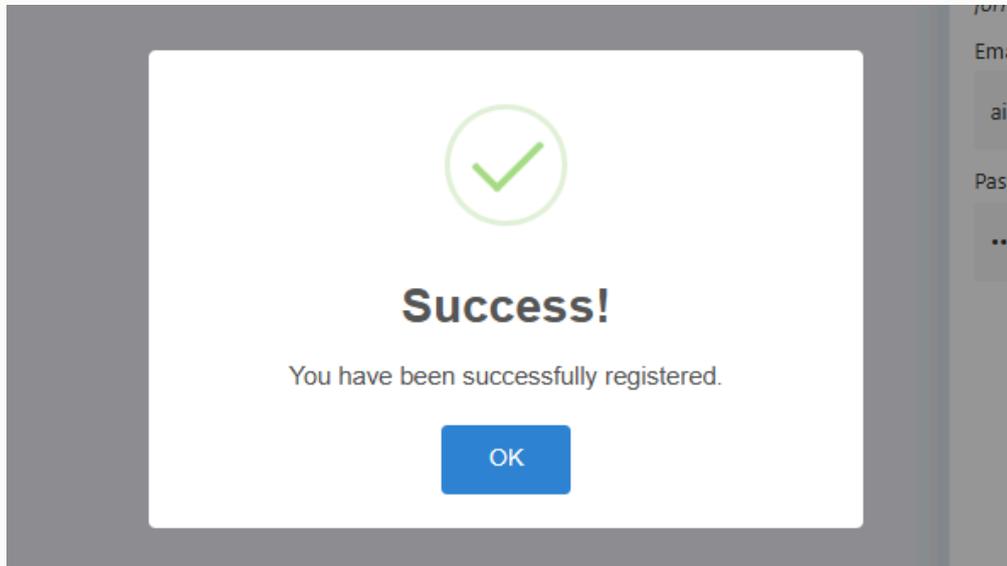
The form fields include:

- PhilSys Card Number (Optional): Enter a valid PhilSys Card Number
- Given/First Name: First Name
- Middle Name: Middle Name
- Last Name: Last Name
- Date of Birth: dd/mm/yyyy
- Sex: Select Value
- Civil Status: Select Value
- Country of Birth: Select Value
- Country of Citizenship: Select Value
- Contact Number: +63 _____
format: (+639000000000)
- Email Address: ainthard@gmail.com
- Verify Email Address: Verify Email Address
- Password:
- Verify Password: Verify Password

At the bottom, there is a green 'Register' button and a disclaimer:

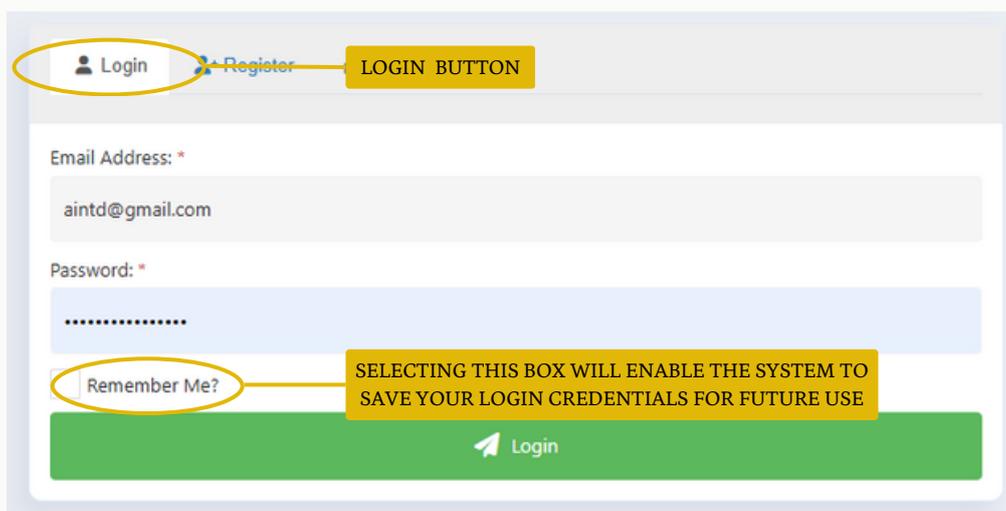
I hereby certify that the information stated above are true and accurate.
I understand that non-cooperation to disclose truthful and significant data on matters of public interest concerns are punishable under applicable laws.
Further, I assent that the information collected can be shared only in relation to Bureau of Immigration's internal protocols and in accordance to the site's [Privacy Policy](#).

4. A confirmation message will appear upon successful registration.

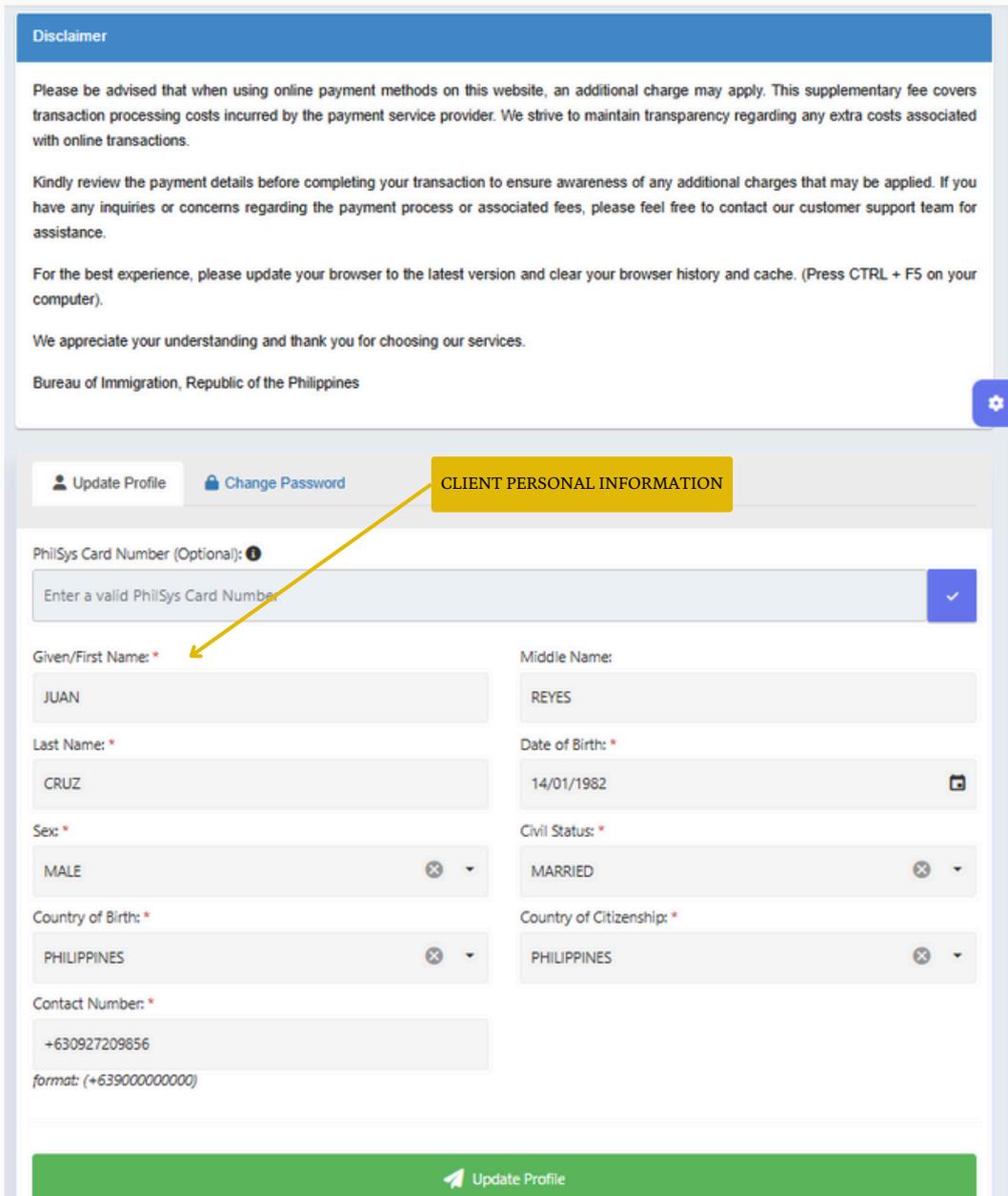


5. Click the login button and enter your newly registered credentials .

NOTE: For already registered users, skip the registration step and proceed directly to this step.

A screenshot of a login form. At the top left, there are two buttons: "Login" (with a person icon) and "Register" (with a plus icon). The "Login" button is circled in yellow, and a yellow callout box labeled "LOGIN BUTTON" points to it. Below the buttons are two input fields: "Email Address: *" containing "aintd@gmail.com" and "Password: *" with masked characters. Below the password field is a "Remember Me?" checkbox, which is also circled in yellow. A yellow callout box points to it with the text "SELECTING THIS BOX WILL ENABLE THE SYSTEM TO SAVE YOUR LOGIN CREDENTIALS FOR FUTURE USE". At the bottom of the form is a large green button with a white arrow icon and the text "Login".

6. Read the 'Disclaimer' for detailed instructions and additional information.
7. Review the personal information generated by the system for accuracy, and make any necessary updates.
8. Click 'Update Profile' to confirm the changes.



Disclaimer

Please be advised that when using online payment methods on this website, an additional charge may apply. This supplementary fee covers transaction processing costs incurred by the payment service provider. We strive to maintain transparency regarding any extra costs associated with online transactions.

Kindly review the payment details before completing your transaction to ensure awareness of any additional charges that may be applied. If you have any inquiries or concerns regarding the payment process or associated fees, please feel free to contact our customer support team for assistance.

For the best experience, please update your browser to the latest version and clear your browser history and cache. (Press CTRL + F5 on your computer).

We appreciate your understanding and thank you for choosing our services.

Bureau of Immigration, Republic of the Philippines

[Update Profile](#) [Change Password](#) **CLIENT PERSONAL INFORMATION**

PhilSys Card Number (Optional):

Given/First Name: * Middle Name:

Last Name: * Date of Birth: *

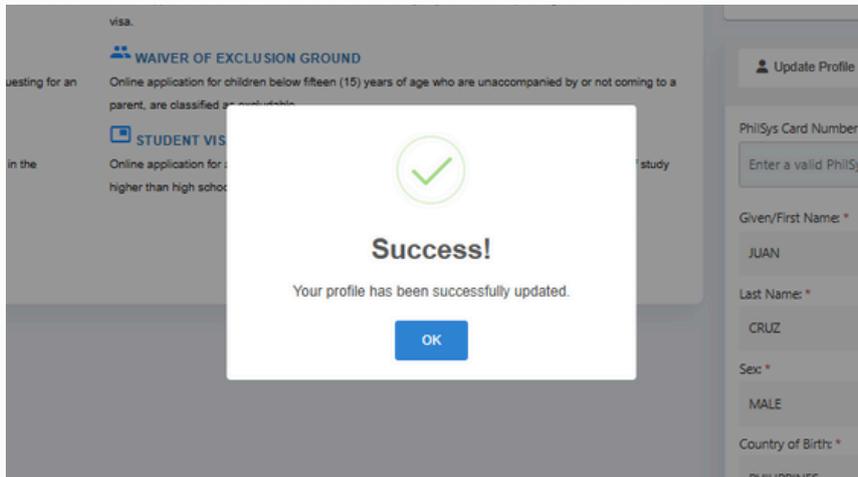
Sex: * Civil Status: *

Country of Birth: * Country of Citizenship: *

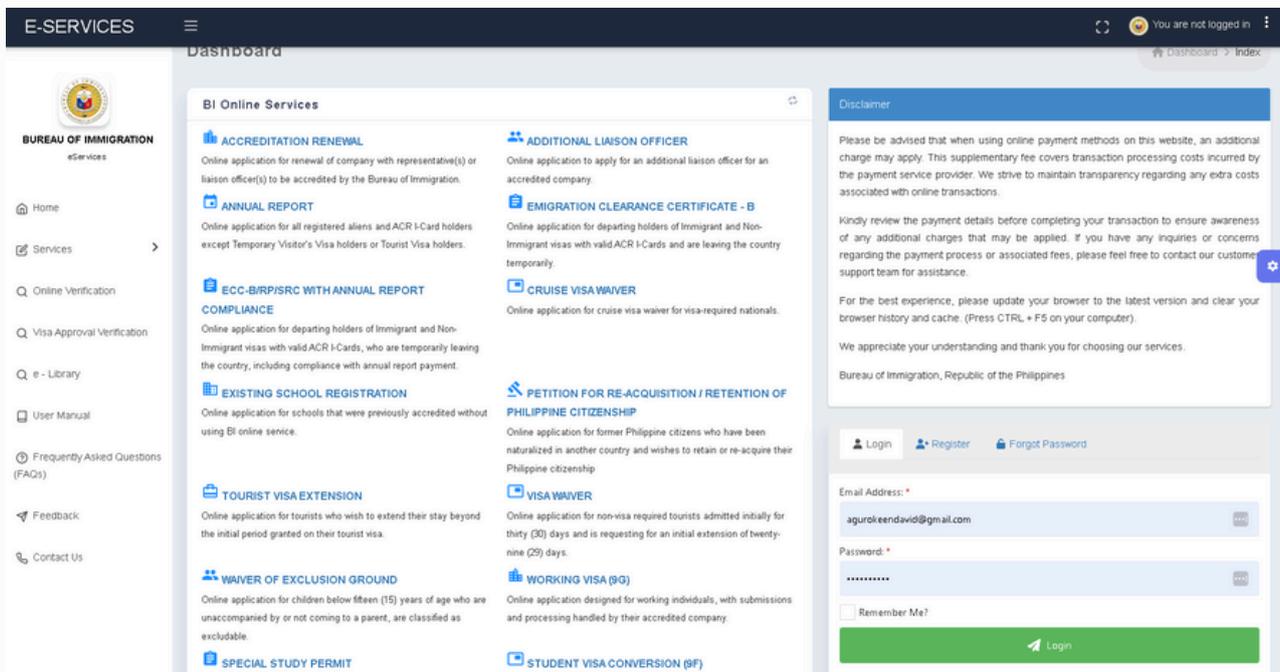
Contact Number: *
format: (+639000000000)

[Update Profile](#)

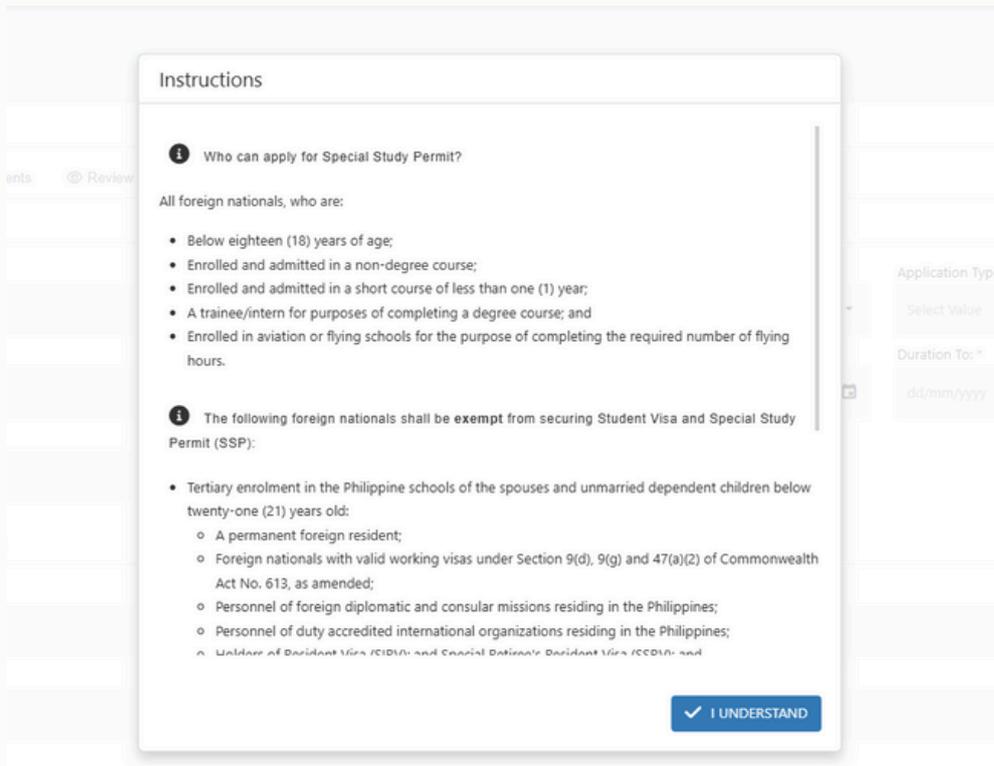
9. A notification will appear confirming that the client profile has been successfully updated.
NOTE: If there are no updates required to the client's profile information, skip steps 7 and 8.



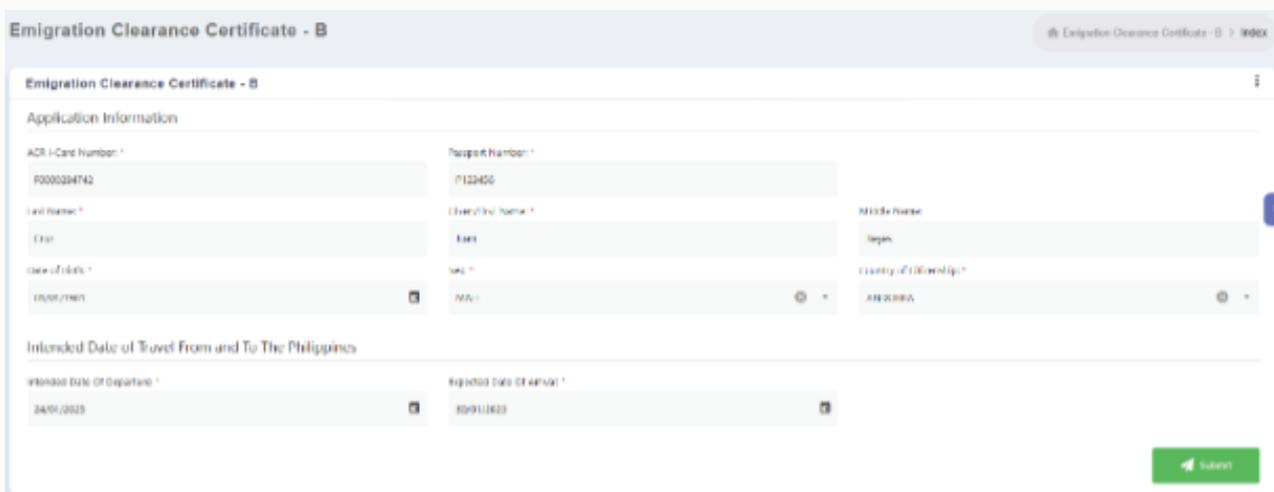
10. Click the 'ECC - B' icon from the list of available online services on the E-Services main page.



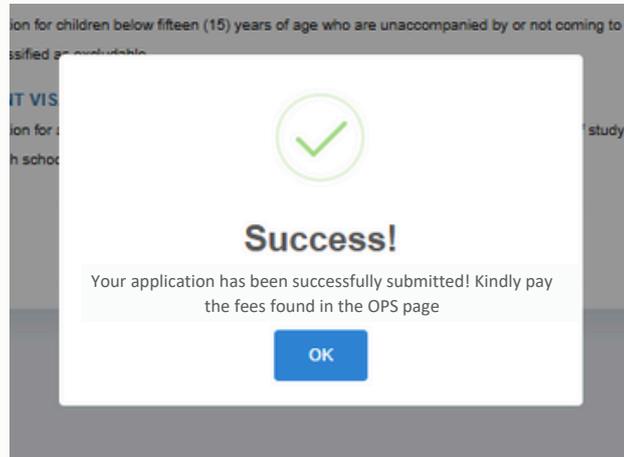
11. Read the 'Instructions' for detailed information about Emigration Clearance Certificate - B application.



12. Fill in all the required fields in the 'Emigration Clearance Certificate - B' tab and upload necessary document in the 'Select a File' button located in bottom left corner of the page then click 'Proceed'.



13. A success message will appear, confirming that the application has been successfully submitted.



14. Select a payment option to proceed to the payment portal.

15. A confirmation message will appear for the successful payment, and an email containing the official receipt (OR) of the ECC - B transaction will be sent to the registered email address.

